



Plaquemines Parish Government

NEWS RELEASE

FOR IMMEDIATE RELEASE

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PLAQUEMINES PARISH GOVERNMENT AND THE PARISH'S PERMITS DEPARTMENT INTRODUCE THE NEW MGO CONNECT CUSTOMER PORTAL

Plaquemines Parish, LA- Plaquemines Parish Government and the Parish's Permits Department are thrilled to announce the launch of the latest version of our customer portal platform, MyGovernmentOnline (MGO). This new MGO Connect customer portal has been a milestone which aims to offer an enhanced user experience based on valuable feedback and suggested improvements from contractors and residents.

To access the new MGO Connect customer portal, simply visit www.mgoconnect.org and log in using your existing email address and password from the MyGovernmentOnline (MGO) customer portal. In addition to the web-based platform, MGO Connect also provides a mobile app that can be downloaded from the Apple App Store or the Google Play store for Android devices. Search for 'MGO Connect' to download the app onto your mobile device.

Addressing all contractors, residents, and other users of the customer portal, explore the new MGO Connect platform at your earliest convenience. MyGovernmentOnline support team and the Parish's Permit Department are confident that you will appreciate the intuitive and modern user interface, making it your preferred choice for accessing our services. The new customer portal retains all the features and services you are familiar with, but with a more streamlined and user-friendly design.

Key enhancements of the MGO Connect customer portal include:

- A simpler online application submittal experience that is easier to navigate.
- An informational landing page where Plaquemines Parish can share important messages through the customer portal.
- A condensed 'Projects' list that allows you to view your pending applications as well as permits that are in-progress from a single location.
- Useful Maps and Graphical interfaces.
- Simple "I Want To..." feature where you can quickly Pay Fees, Print Receipts, Print Permits, Request Inspections and more.

- View the progress of your project with a modernized “Tasks List” feature indicating the current project stage as well as any incomplete and completed tasks.

For contractors that are new to MGO, you can also create a free customer portal account at www.mgoconnect.org using your preferred e-mail address. Simply select the ‘New Account’ link at the top of the page and enter the requested details.

If further assistance is needed, please contact the MGO support team by sending an email to support@mygovernmentonline.org or calling the MGO Help Desk at 985-851-0760.

MyGovernmentOnline (MGO) representatives are available to assist with any software related questions.

For more information about Plaquemines Parish, visit www.plaqueminesparish.com. Residents and business owners can also receive regular updates by following the Parish on [Facebook](#), [Twitter](#), and [YouTube](#).

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