

PLAQUEMINES PARISH WATER DEPARTMENT

BILLING & METER READING

333 F EDWARD HEBERT BLVD. BLDG 203, SUITE B111

BELLE CHASSE, LA. 70037

504-934-6520

WATER@PPGOV.NET

BELLE CHASSE OFFICE	333 F EDWARD HEBERT BLVD. BLDG 203 SUITE B111	MONDAY THRU FRIDAY 7:30 AM TO 4:00 PM (NO APPLICATIONS AFTER 3:00 PM)
PORT SULPHUR OFFICE	29600 HWY 23 HOMEPLACE	TEMPORARILY CLOSED-MAIL DROP BOX AVAILABLE
EASTBANK OFFICE	7163 HWY 39 BRAITHWAITE	TEMPORARILY CLOSED-MAIL DROP BOX AVAILABLE

FOR MAIN LINE LEAKS, WATER OUTAGE NOT DUE TO NON-PAYMENT, SEWER SPILLS, FIRE HYDRANT LEAKS, NEED METER LOCATED, LOW WATER PRESSURE- CALL INFRAMARK 504-392-4177 7:30AM-4:00PM (M-F) AFTER HOURS CALL 504-912-1023

BILLS: *****

All bills are hand delivered to the post office by the 1st of every month. E-Bills, Auto-Draft and online payments ARE ENCOURAGED due to US Postal delays. You can also call our office to get your balance to pay at 504-934-6520. All changes to your Water Bill Account must be provided in writing and emailed to Water@ppgov.net or drop off at mail drop boxes or Belle Chasse Office.

Water Service-Once your account becomes active you will begin receiving a bill. If you setup service in January, then you will receive a bill in March, a month behind. 0-4000 gallons is a minimum bill.

Sewer- Please advise us immediately if sewer is not available on your property.

Refuse-This is a charge for garbage/trash service. You will be charged for this unless you have a dumpster contract. Call Solid Waste for trash can issues. You will be charged a fee per trash can.

Solid Waste North-504-934-6990 Solid Waste South-504-934-3705

Mosquito Control-this is included in your bill for the service. Call Mosquito Control for issues
Mosquito Control-504-934-6186

Act 605-Safe Drinking Water Act-this service is required by the state and is billed \$3.00 per quarter

Payments: NO CASH! *****

Check or Money Order. Online Payment, and Auto-Draft are available. No Phone Payments. Due to post office delays, online pay or Auto draft are ENCOURAGED! If mailing in payments, PLEASE write acct# on your check or money order and include stub, if possible, for proper posting. If more than one acct#, indicate the amount for each account that is being paid. Payments can be dropped off at the Mail Drop Boxes at all 3 locations above or in the office at the Belle Chasse Office. You can also download the PPG Geaux app on your device and make payments.

Meters: *****

All meters should be accessible to readers and maintenance crew at all times. People who tamper with meters will be assessed a fine and charged for damages. Damages to meters, lid, box, transmitter, etc., will be charged to the customers for the cost of materials and labor.

Floating meters-Non-refundable Fee \$1,000.00. A picture of the meter showing the read must be emailed to Water@ppgov.net each month around the same time.